

# Empowering Leadership Program



FREE training exclusively for tourism & hospitality businesses

**Leaders: setting your team up for success starts and ends with you.**

**In this new series from OTEC and SRDC, you'll discover how to develop the skills you need to empower your team, drive results, and champion their growth.**

**Our training features a flexible, blended learning curriculum that is tailored for two distinct tiers of leaders; Your team of employees and decision makers like yourself.**

**Employees will gain vital leadership skills, while you will discover strategies to help them implement their new knowledge into daily operations, ensuring lasting results and practical application of their skills—far beyond what typical training programs offer.**

**Seats are limited; register your team today!**



[info@otec.org](mailto:info@otec.org)

## Tier 1: Leadership Essentials

### INTENDED FOR:

High-potential employees, frontline workers, aspiring leaders, new supervisors, junior leaders

### LEARNING OUTCOMES

- Employees will learn the foundations of key leadership styles and how they drive behaviour
- Learn how emotional intelligence can defuse emotional conversations and increase positive outcomes
- Define what makes a high performing team
- Discuss the elements of team trust and the cause of conflict

### COURSE DETAILS:

- 45-minute Self-led online learning
- 3 hour Instructor-led virtual workshop

## Tier 2: Leadership Champions

### INTENDED FOR:

Executives, HR staff, People Ops, Senior leaders, Supervisors, owners, CEOs

### LEARNING OUTCOMES

- Employers will learn to identify teachable moments in day-to-day work to reinforce their employee's training in the workplace
- Understand what is meant by learning transfer, it's importance in on-the-job training and the impact it can have on the success of a team
- Understand the role a leader/manager plays in supporting learning transfer

### COURSE DETAILS:

- 20-minute reading activity
- 2 hour Instructor-led virtual workshop
- 1 hour Instructor-led Debrief Session